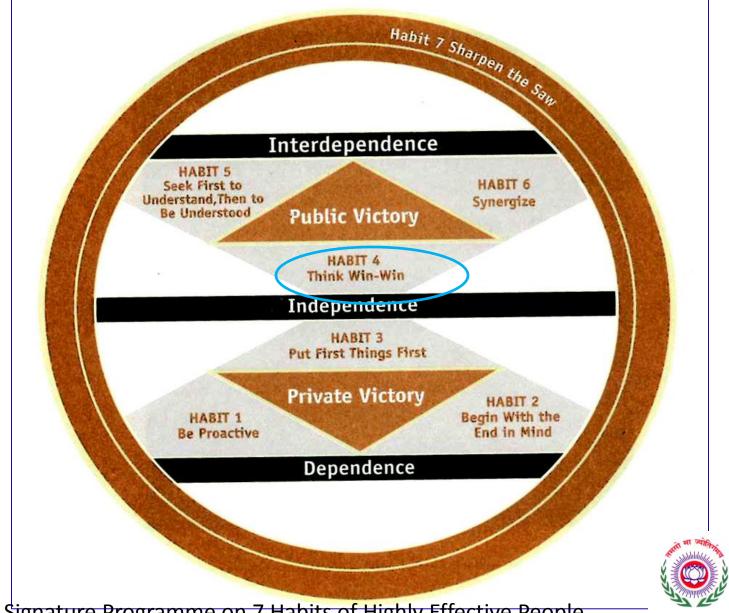
The 7-Habits of Highly Effective People

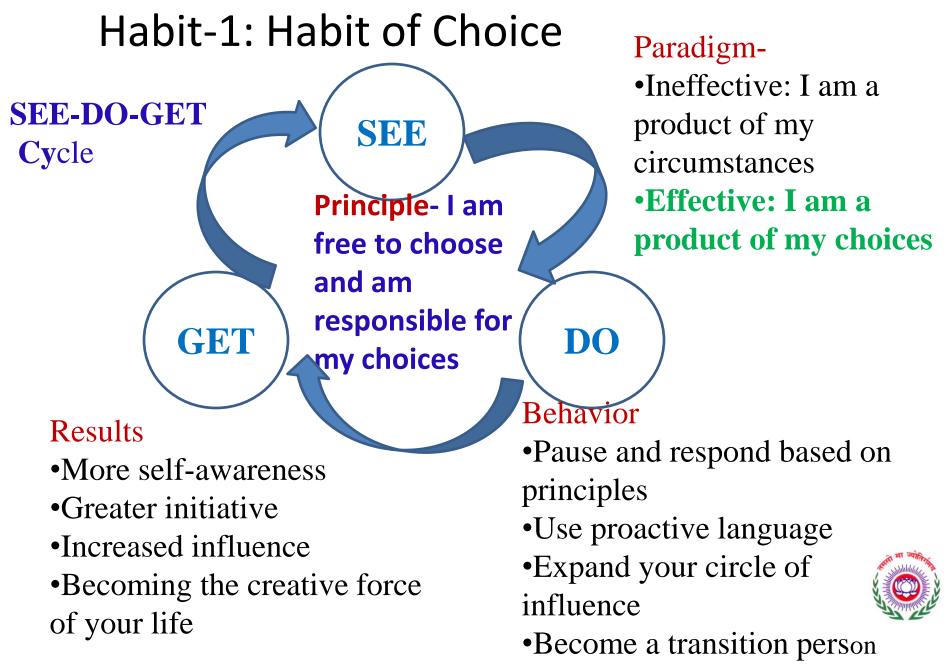
Sessions prepared by Dr.K.Tirupataiah,IFS Additional DG MCRHRDIAP

Habit-4:

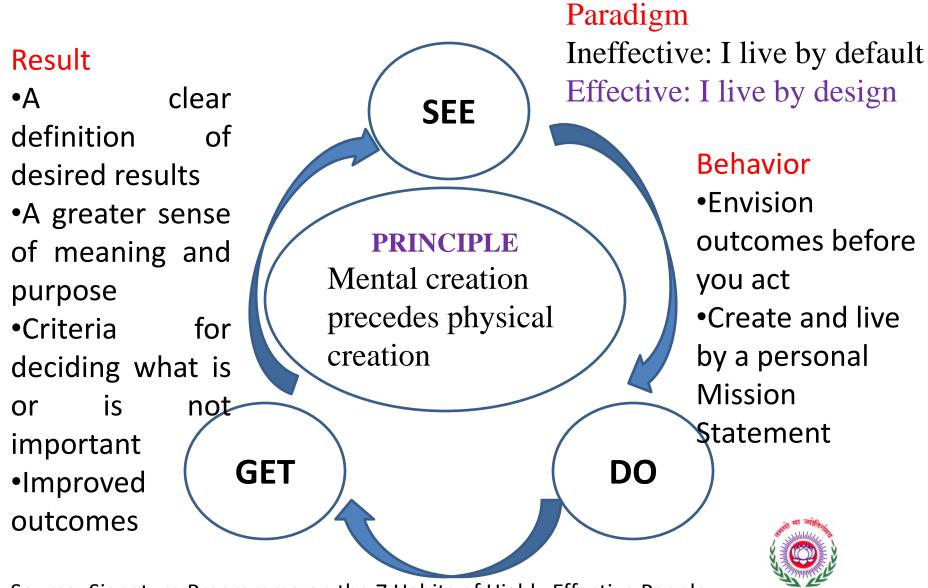


Maturity Continuum





Habit-2: Habit of Vision



Habit-3 : Habit of Integrity and Execution

Principle Effectiveness requires the Integrity to act on your Priorities

SEE

Paradigm Ineffective: I put urgent things first

Effective: I put important things first

Result

• Increased organization and productivity

GET

- Fewer Crises
- A reputation for follow-up
- More life balance and peace of mind

Source: Signature Programme on the 7 Habits of Highly Effective People

Behavior

DO

- focus on top priorities
- Eliminate unimportant
- Plan weekly
- Plan daily

Habit-4: Think Win-Win The Habit of Mutual Benefit



Mahābhārata Shānti-Parva 167:9)

- tasmād_dharma-pradhānéna bhavitavyam yatātmanā | tathā cha sarva-bhūtéṣhu vartitavyam yathātmani ||
- (तस्माद्धर्मप्रधानेन भवितव्यं यतात्मना।
 तथा च सर्वभूतेषु वर्तितव्यं यथात्मनि॥
- by self-control and by making *dharma* (right conduct) your main focus, treat others as you treat yourself."

 "Do unto others as you would have them do unto you".
 Matthew 7:12 NCV, see also Luke 6:31).

 Qur-an : Aheb li akheek ma tuhibu li nafsik.
 "Wish for your brother, what you wish for yourself" or "Love your brother as you love yourself".

We have committed the Golden Rule to **memory**, Let us now commit it **to life**

Edwin Markham



Habit of Mutual Benefit

DO

Principle Effective, long-term relationships require **mutual respect and mutual benefit**

Result

GET

• Faster solutions to problems

SEE

- More team involvement
- Generosity of spirit
- Rich relationships

Paradigm Ineffective: There is only so much, and the more you get, the less there is for me Effective: There is plenty out there for everyone, and more to spare

Behavior

- Balance courage and consideration
- Seek mutual benefit
- Create Win-Win

Agreements

•Build win-win systems



Win-Win	Seeks mutual benefit
	Is cooperative, not competitive
	Listens more, stays in communication
	longer, and communicates with more
	courage
Let's Find a solution that works for both of us	
Driven by desire to be happy and satisfy others	



Win-Lose	Is very common scripting for most people
	Is the authoritarian approach
	Uses position, power, credentials,
	possessions or personality to get the win
I am going to beat you no matter	
Driven by com	parison, competition, position and power



Lose-Win	Voices no standards, no demands, no expectations of anyone lese
	Is quick to please or appease
	Buries a lot of feelings
I always get stepped on	
Easily intimidate	ed and borrow strength from acceptance and popularity



Lose-Lose	Is the mindset of highly dependent person
	Is a no win because nobody benefits
	Is a long-term result of win-lose or win
If I am going down, you are going down with me	
Envy and criticize others	



	Is self-centered
Win	Thinks "me first"
	Doesn't really care if other person wins or loses
As long as I win, I don't care if you win or lose	
No sensitivity or awareness of others	



Win-Win or No Deal	Allows each party to say no
	Is the most realistic at the beginning of a relationship or business deal
	Is the highest form of win-win
Let's find a solution that works for both of us, or let's not play	
They agree to disagree agreeably	

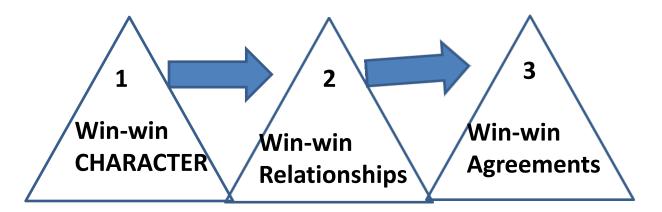


Win-Win

- It is the habit of interpersonal leadership
- Involves mutual learning, mutual influence and mutual benefit
- Interpersonal leadership comes from personal leadership –of human endowments



Dimensions of Win-Win



Supportive Systems (4) and processes (5)



Character traits

- Integrity- knowing our real values, priorities, acting on them
- Maturity- balance between courage and consideration
- Abundance mentality- there is plenty out there for everyone



Abundance or Scarcity Mindset

Abundance	Scarcity
I believe there is plenty out there for everybody	I believe there is only so much, and the more you get, the less there is for me
I am happy for the success of others, especially those closest to me	I am threatened by the success of others, especially those closest to me
I treat everyone with equal respect	I treat people with varying degrees of respect based on position or status
I find it easy to share recognition and credit	I have difficult time sharing recognition and credit
I have a deep inner sense of personal worth and security	I find my sense of self-worth from being compared and from competition

2 Martin Co

Balance Courage and Consideration

NO		Lose/Win	Win/Win
CONSIDERATION		Lose/Lose	Win/Lose
8			
Source; Si	gnature Pr	ogramme on 7 Habits of Highly Ef	Courage fective People

How to achieve win/win

- Courage- willingness and ability to speak your thoughts and feelings
- Willingness and ability to seek and listen to others' thoughts and feelings with respect
- Exercise-Pick one each of personal and professional relationships , examine your typical interaction with them and rate on the grid



- High courage and high consideration needed for win/win
- I can listen and understand but I can also courageously confront your convictions
- Trust and Emotional bank Account are essential for forging win/win
- In the absence of the above-I will not make the investment necessary to make the task succeed, "maliciously obedient"- only do as told, accept no responsibility



Action

- Win/Lose to Win/Win- associate with a mentor, role model who thinks and practices Win/Win
- Models of win/win- In Search of Identity by Anwar Sadat, Watch- Chariots of Fire film or Les Miserables play



When to think Win-Win

Benefits of Competition	Challenges of Competition

Remember Win-Win especially

- In situations of conflict
- In long-term relationships
- In interdependent situations

You don't have to blow out the other person's light to let your own shine -Bernard M. Baruch



Seek Mutual Benefit

Choose a relationship/situation that could benefit from win-win thinking

What's a win for them?

One of the biggest things I've learned is that I don't have to always be right. -Jeffrey B. Swartz



Agreements

- Also called performance agreements or partnership agreements
- Shifts paradigm of productive interaction from vertical to horizontal, from supervision to selfsupervision, from positioning to partnership for success



Win-Win Agreements work great when you want to

- Clarify expectations
- Increase empowerment
- Delegate responsibilities
- Align conflicting priorities



Create Win-Win Agreements

Elements of an effective Win-Win Agreement

Desired Results	What's the end in mind? What are the outcomes I want?
Guidelines	What rules do I follow? What are the guidelines for accomplishing the results?
Resources	What resources do I have to work with (people, money, tools, materials, technology)
Accountability	How will we measure how well it's going?
Consequences	What are the rewards of achieving the outcome? What are the consequences of not achieving the outcomes?
Source; Signature Program	me on 7 Habits of Highly Effective People



Example of Win-Win Agreements

Example of Parent-Child

Desired Results	 Homework done each day, better grades Stop nagging
Guidelines	 Can't watch TV or play computer until homework is done Remember no more than once a day to do homework
Resources	• Parents, tutor, after-school programs
Accountability	 Parent signs off on homework every day, checks online for grades
Consequences	 Positive- feel better about self, dinner and movie with parents Negative- If unsuccessful- summer school



Build Win-Win Systems

Win-Win System	Win-Lose System
Grading on a standard in a class at school	Grading on a forced curve in a class at school
All sales people who achieve 110 % of their goal achieve President's Club	Top 5% of sales force achieve President's Club
Each child who achieves his or her GPA goal for the semester gets a night out with Mom	The child with the highest GPA each semester gets to choose where the family eats out
A performance management system based on both personal production and team contribution	A performance management system based only on personal production, not team-related issues





Personal Consequences

- Financial- allowances, penalties
- Psychic- recognition, respect, credibility or loss of it
- Opportunity- training, development, perks or other benefits
- Responsibility- scope and authority enlarged or diminished

Organisational consequences?

What if I come late? I refuse to cooperate with others?



THANK YOU FOR YOUR ATTENTION

Build Win-Win Systems

- Systems need to support it- training, planning, communication etc
- Identify an area in your own life where you feel you may have created or supporting a win-lose system (family or work place)
- What is the one action you will take within your circle of influence to improve that system?

